

International Seminar
DIGITAL RECORDS
AND LEGAL ADMISSIBILITY
2024



Mr. Mohamad Kamil bin Nizam
Federal Court of Malaysia

Are We Ready for Electronic Courts: Issues and Challenges?



OFFICE OF THE CHIEF REGISTRAR FEDERAL COURT OF MALAYSIA

ARE WE READY FOR ONLINE COURTS?

ISSUES AND CHALLENGES

By:

Mohamad Kamil Bin Nizam

Sessions Court Judge, Seremban

OVERVIEW

01

**What is Online
Courts?**

02

**Online Courts
in Malaysia**

03

**Online Courts
- Issues and
Challenges**

04

Conclusion

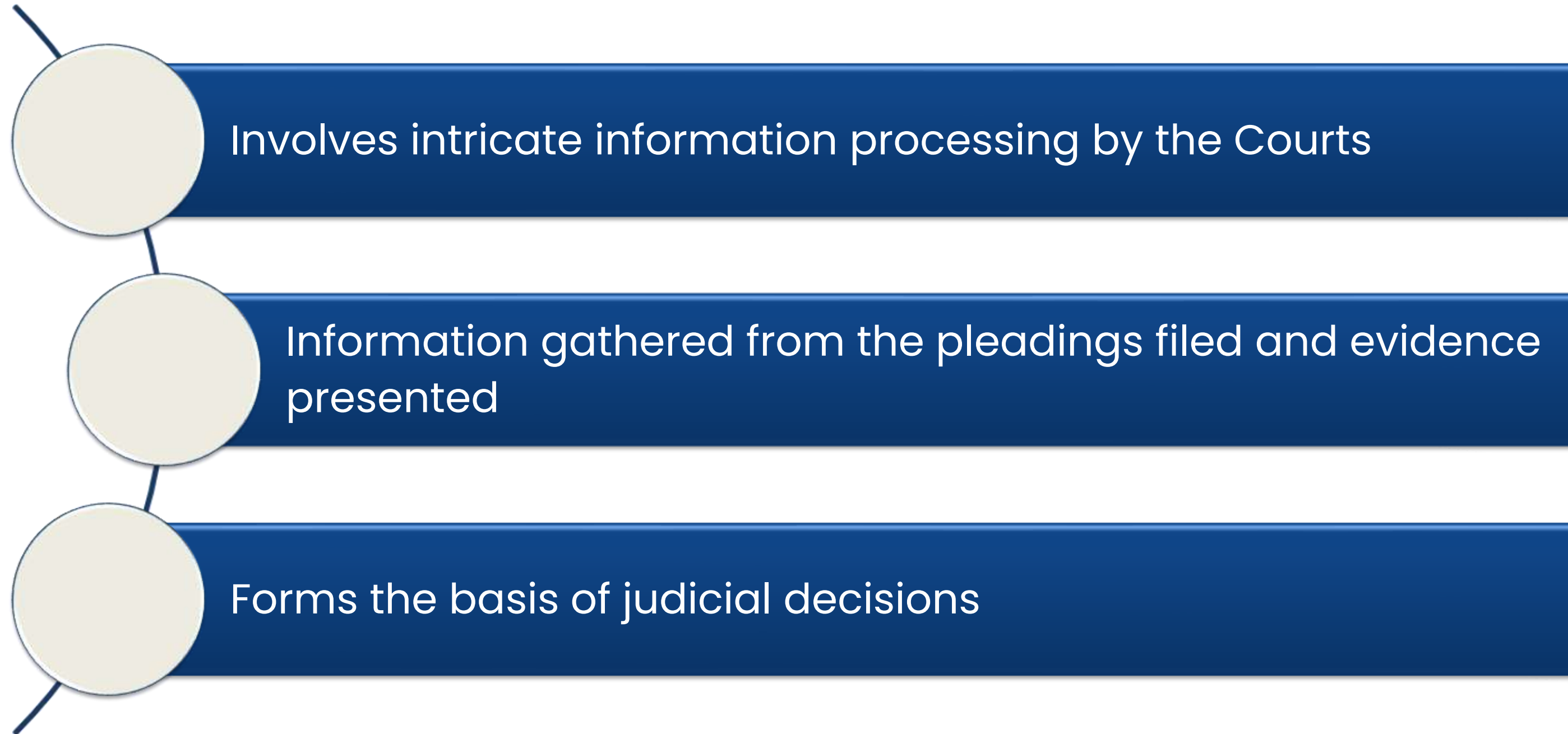


INTRODUCTION

**THE CONVENTIONAL COMMON LAW
JUDICIAL SYSTEM**

INTRODUCTION

THE CONVENTIONAL COMMON LAW JUDICIAL SYSTEM





THE CONVENTIONAL JUDICIAL SYSTEM - ISSUES

THE CONVENTIONAL COURT SYSTEM

1

- The Malaysian Judiciary consists of the Federal Court, the Court of Appeal, High Courts of Malaya, Sabah and Sarawak, the Sessions Courts and Magistrate Courts

2

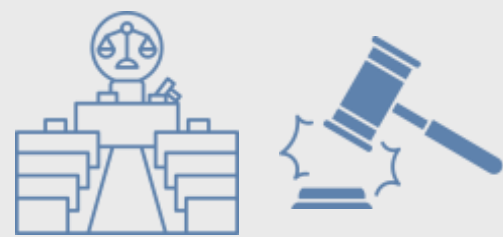
- The system is rigid and relied heavily on the physical presence of parties in courts

3

- With time, cases became more complex and the number of cases filed increased



THE ISSUES - RAPID ECONOMIC AND SOCIAL DEVELOPMENT



Cases became more complex and contributed to the increased number of cases in Courts



- **Prolonged case resolution times**
- **Growing list of unsettled cases**
- **Significant backlogs of cases**

AN INSIGHT OF THE MALAYSIAN COURTS

RAPID ECONOMIC AND SOCIAL DEVELOPMENT ATTRIBUTION

“The backlogs in the High Court was **91,702** cases, with **125,944** in the Sessions Court and **777,703** in the magistrate’s courts.”

“We have about **700 cases** per court. I have already given out dates for Dec 14 and 15, 2009,” – Former High Court Judge in May 2008



The Sunday Star, 11th May 2008

“There were loud gasps last week when Malaysians read from Parliament reports that the backlog of cases **was almost one million.**”

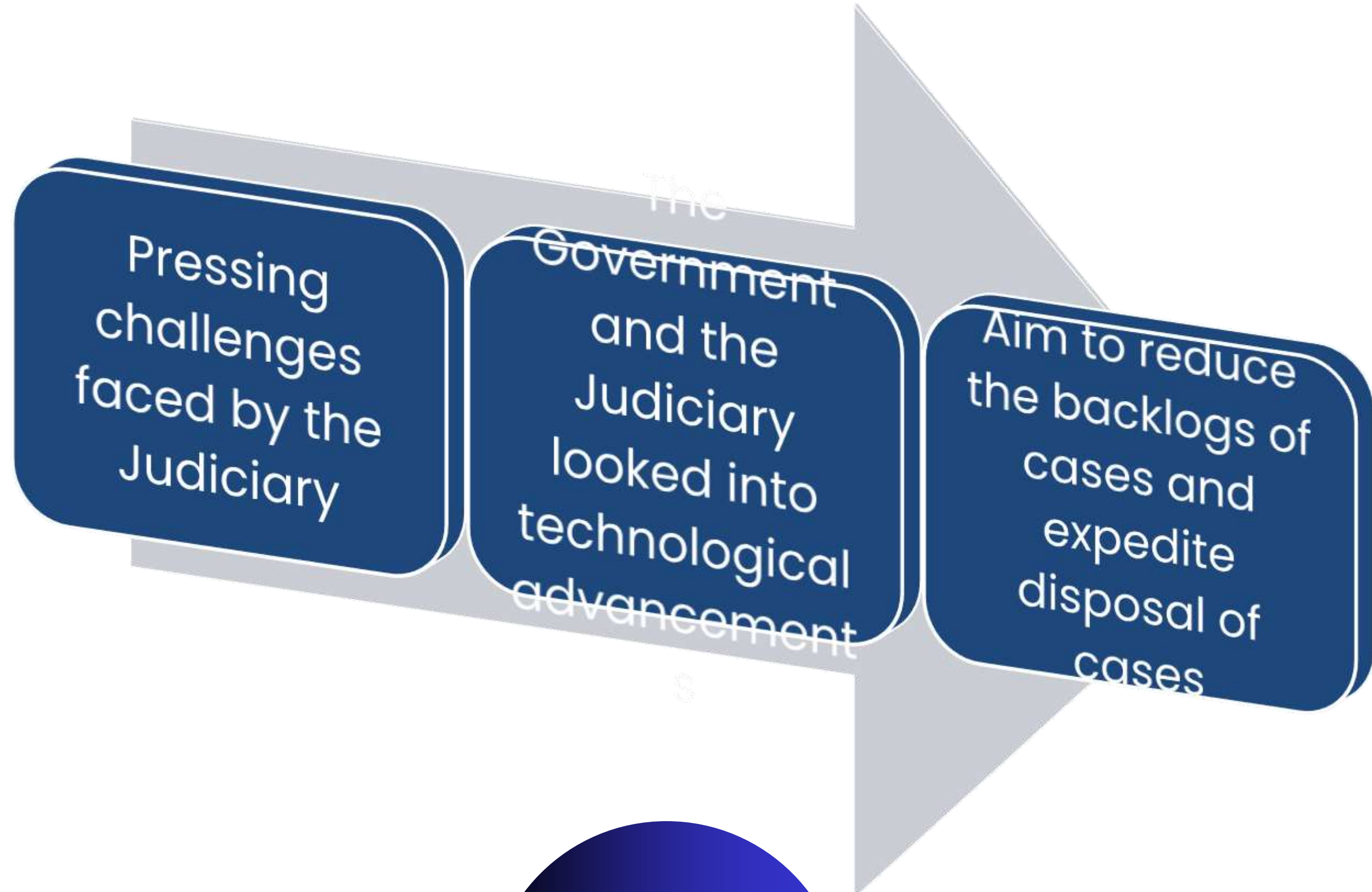


THE CALL FOR ONLINE COURTS

**BRIEF HISTORY OF THE ONLINE COURTS
IN MALAYSIA**

BRIEF HISTORY OF THE ONLINE COURTS IN MALAYSIA

THE CALL FOR ONLINE COURTS



DEFINITION OF ONLINE COURTS

ONLINE COURTS REFERS TO A DISPUTE RESOLUTION PROCEEDING CONDUCTED THROUGH A DIGITAL PLATFORM THAT, BY DEFAULT, ALLOWS PARTIES TO RESOLVE THEIR DISPUTES DIRECTLY AND ENTIRELY ONLINE, FROM FILING A CLAIM TO THE DELIVERY OF A JUDGMENT.

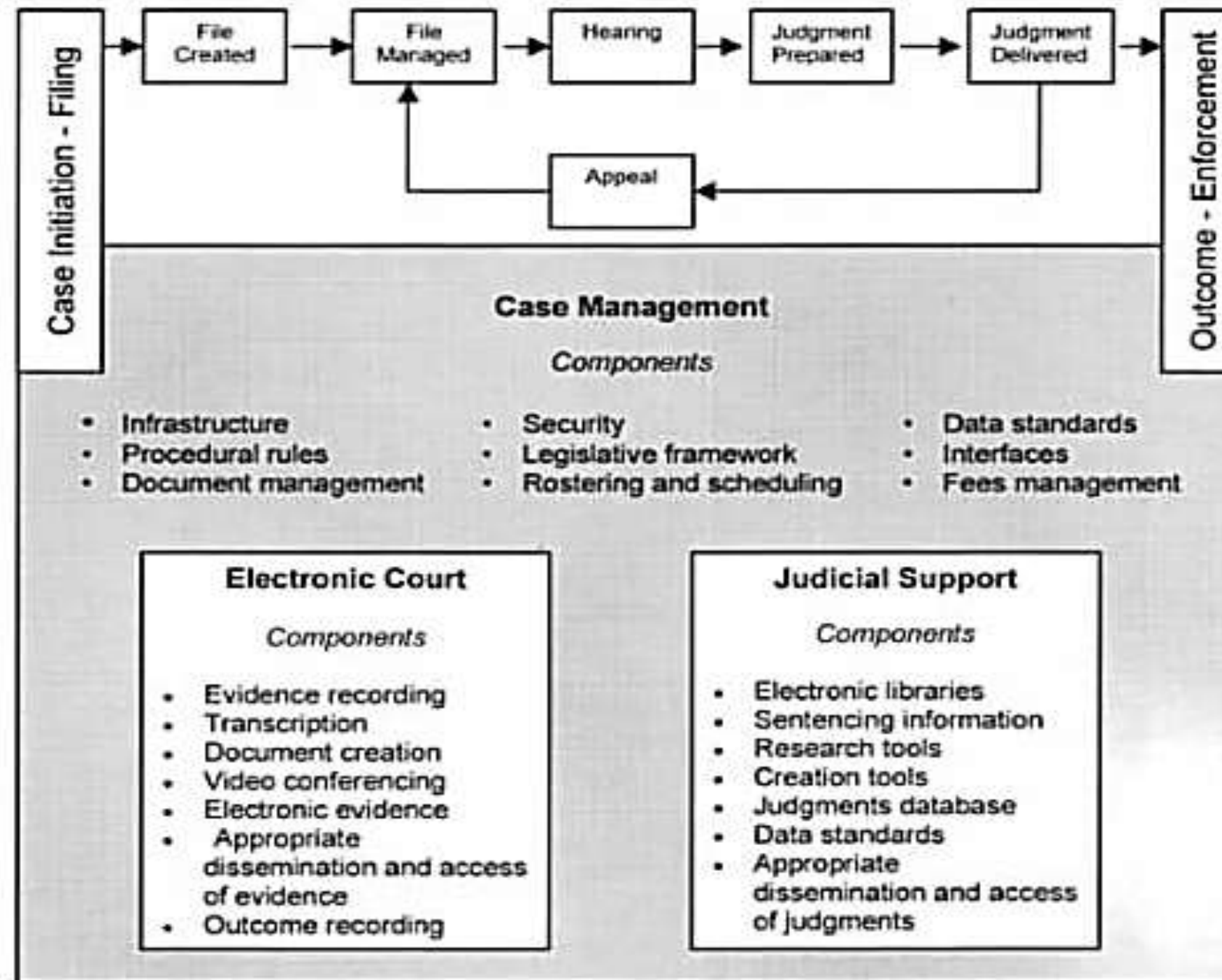
IT CAN BE COMPLEMENTED BY VARIOUS SERVICES AND TOOLS TO ASSIST IN DISPUTE RESOLUTION, SUCH AS DIRECT NEGOTIATIONS BETWEEN PARTIES, MEDIATION SERVICES AND FILLING OUT FORMS.

- 'ARE YOU READY FOR ONLINE COURTS?' - BY EUROPEAN BANK FOR RECONSTRUCTION AND DEVELOPMENT (EBRD)



ARCHITECTURE OF ONLINE COURTS

The Use of Technology in the Court System





e-KEHAKIMAN SYSTEM

INTRODUCTION TO THE MALAYSIAN ONLINE COURTS

“COURTROOMS OF TODAY ARE INDEED THE CULMINATION OF AN EXTENSIVE AND METHODICAL DIGITALISATION PROCESS, STRATEGICALLY IMPLEMENTED IN SUCCESSIVE PHASES OVER THE YEARS.”

“THE MALAYSIAN JUDICIARY STANDS AS A TESTAMENT TO THIS EVOLUTION, HAVING EMBARKED ON ITS TRANSFORMATIVE JOURNEY TOWARDS DIGITALISATION AS EARLY AS 2009..”

***YAA TUN TENGGU MAIMUN BINTI TUAN MAT,
CHIEF JUSTICE OF MALAYSIA IN THE OPENING ADDRESS AT THE INTERNATIONAL MALAYSIA LAW CONFERENCE
2023***



INTRODUCTION TO THE MALAYSIAN ONLINE COURTS **e-KEHAKIMAN SYSTEM**



**Refers to the
Malaysian
electronic
court system**



**It is also
known as the
e-Courts
System**



**Aims to expedite
the disposal of
cases and
reduces
backlogs of
cases**

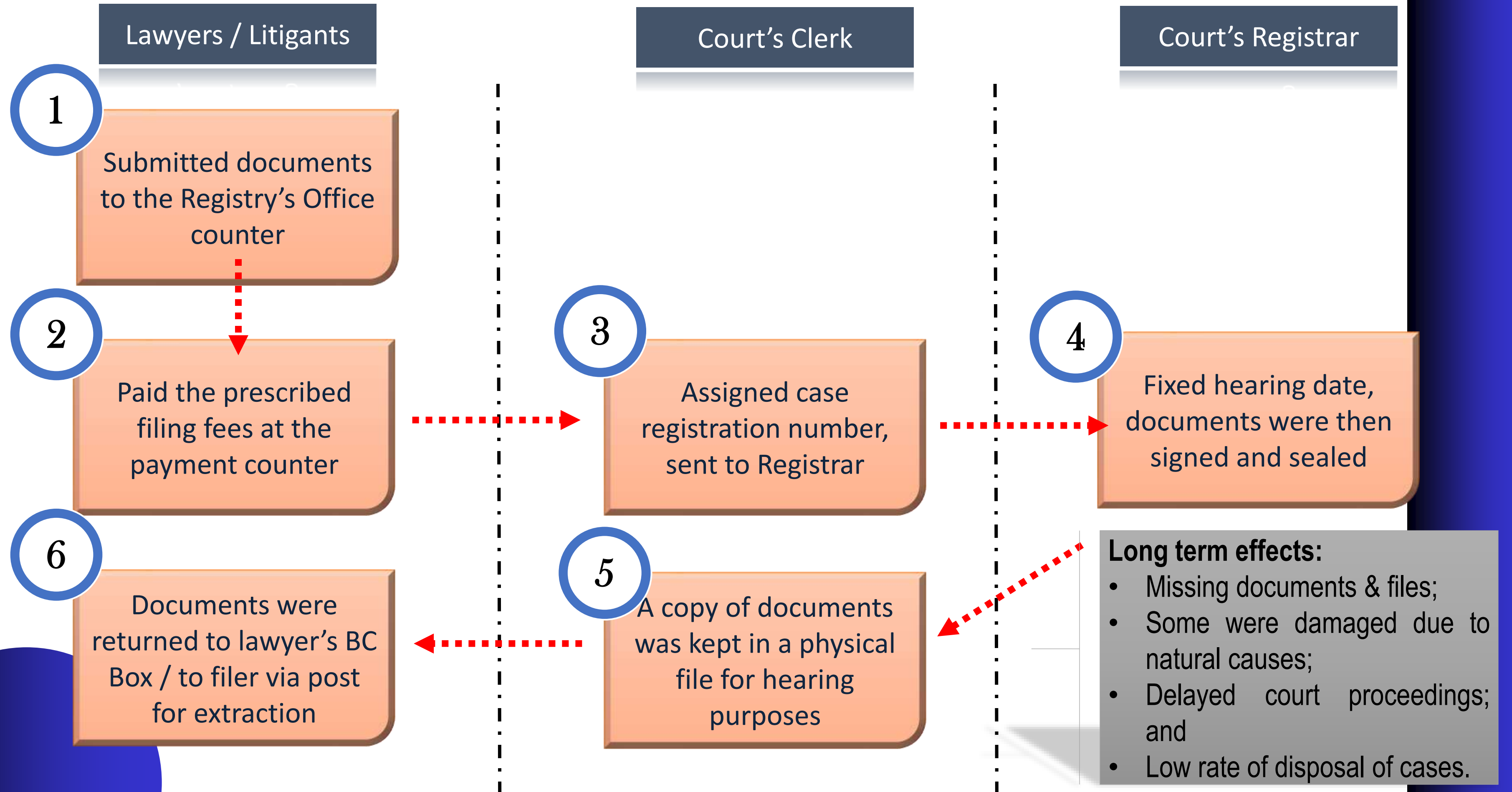


INTRODUCTION TO THE MALAYSIAN ONLINE COURTS PRIOR TO THE e-COURTS SYSTEM

Lawyers and individual litigants had to come to Court to file cause papers

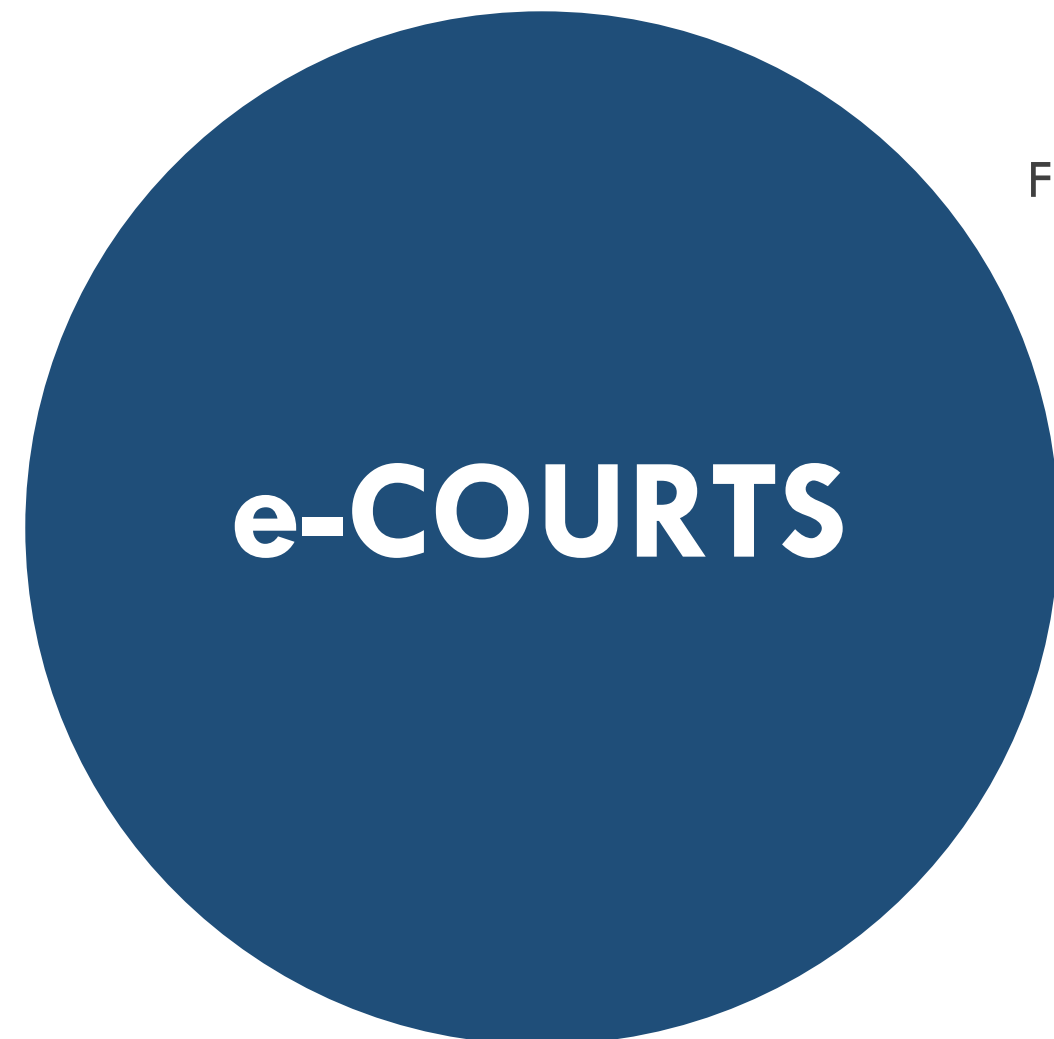


PRIOR TO THE e-COURTS SYSTEM



INTRODUCTION TO THE MALAYSIAN ONLINE COURTS MAIN FOCUS OF THE e-COURTS SYSTEM

The e-Courts System was developed to focus on the followings:



Filing of Cases

Filing is submitted online,
using only pdf format
documents



Online Case Management

Case Managements are conducted
online, limit physical appearance in
Court



Court Proceedings

Proceedings are recorded
electronically, no physical
files



Data Storage

Data are kept digitally, no
more physical records
involved

e-FILING SYSTEM

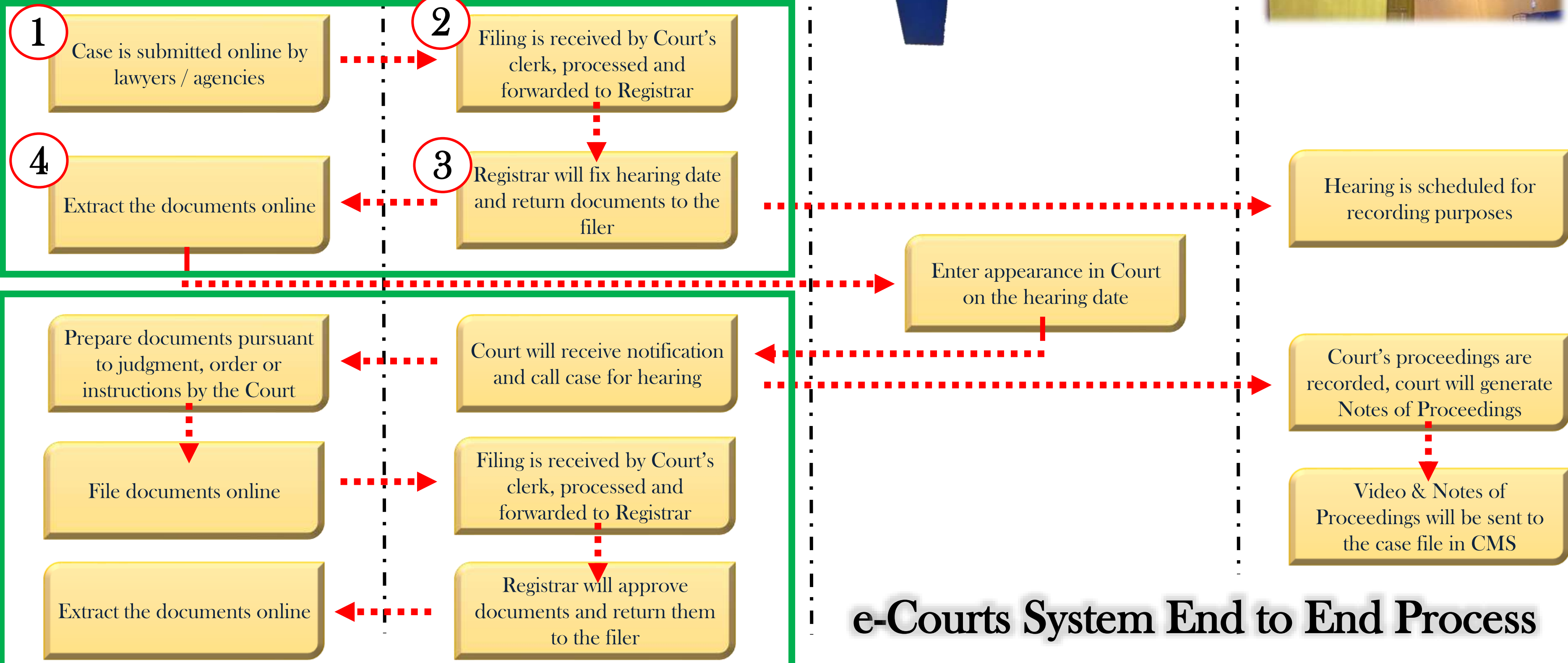
CASE MANAGEMENT SYSTEM

QUEUE MANAGEMENT SYSTEM

COURT RECORDING SYSTEM & VOICE TO TEXT (RVT)



QMS



e-Courts System End to End Process

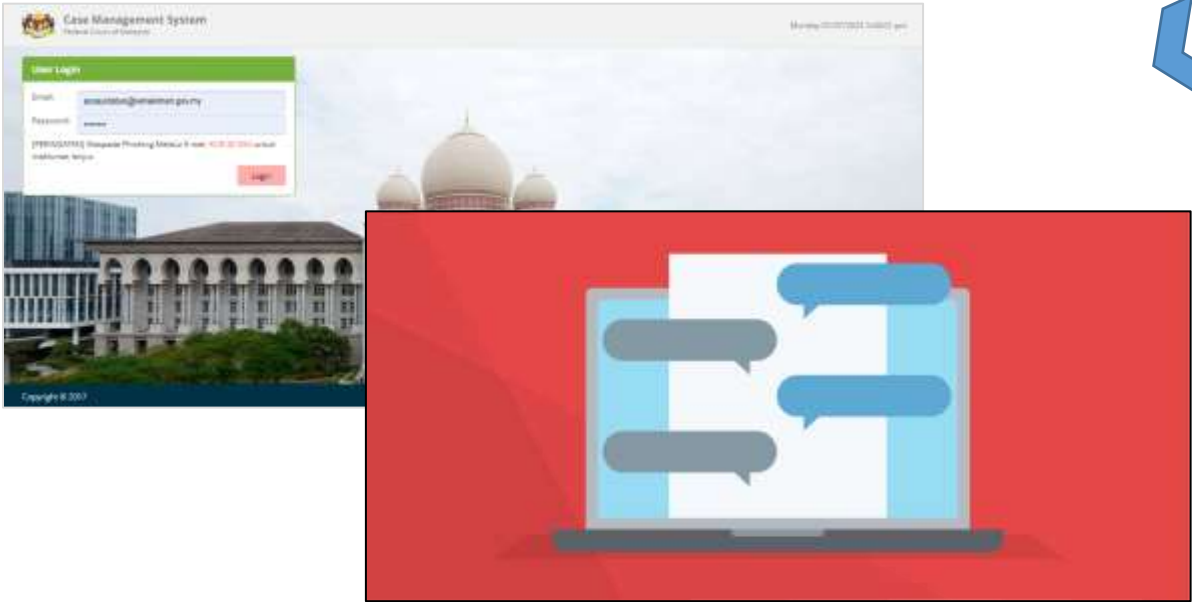
INTRODUCTION TO THE MALAYSIAN ONLINE COURTS e-COURT SYSTEM : REALISATION OF DIGITALISATION COURT PROCESS



**Remote Communication Technology :
Video Conferencing**



**AI (sentencing guideline) for
Subordinate Courts)**



e-Courts System

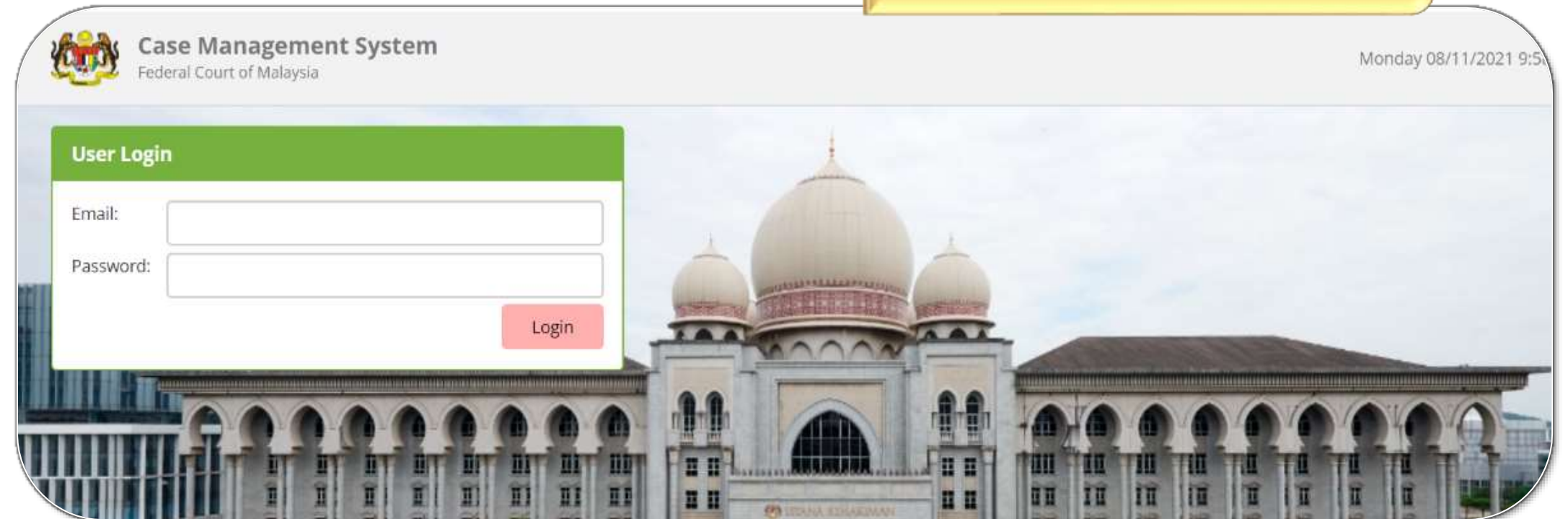


e-lelong Portal

From this:



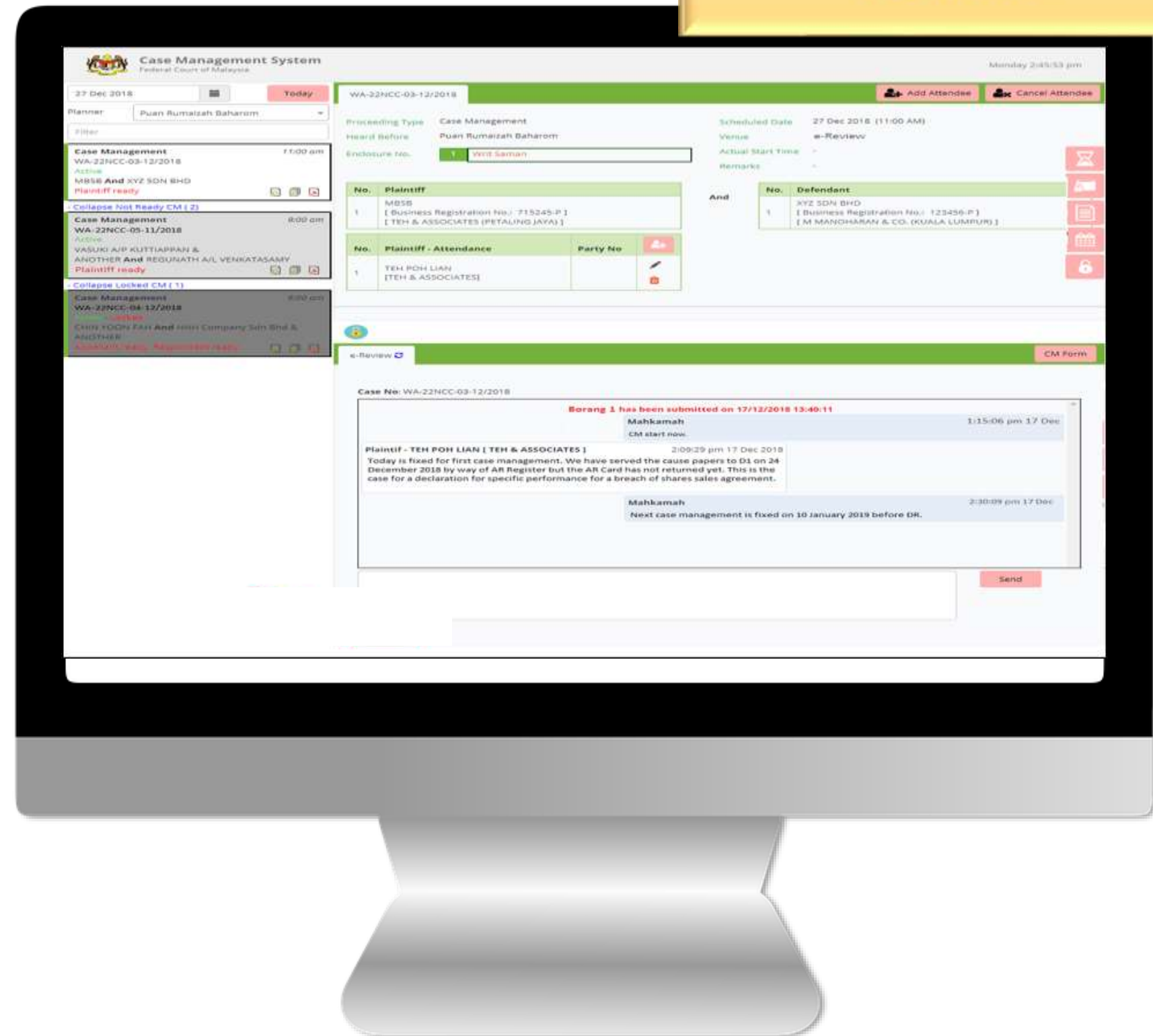
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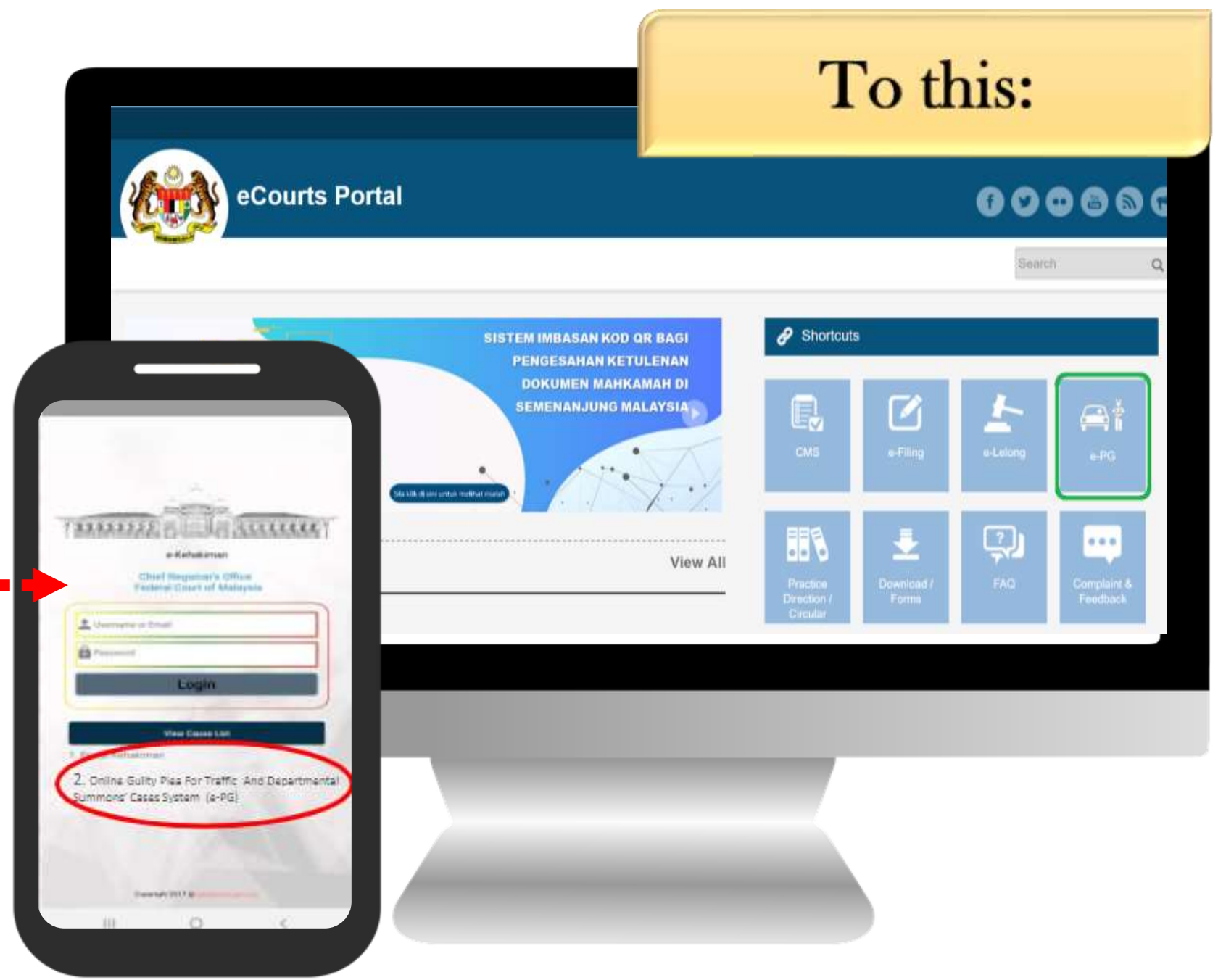
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To this:





CHALLENGES AND INITIATIVES

IMPLEMENTING ONLINE COURTS IN MALAYSIA

IMPLEMENTING ONLINE COURTS IN MALAYSIA

CHALLENGES IN IMPLEMENTING ONLINE COURTS

CHANGING MINDSET : THE SWITCH FROM PAPER TO ELECTRONIC DOCUMENTS

- Difficulty in convincing the legal profession to go paperless
- The fear of change requires longer time to overcome

TRANSFER OF DATA ENTRY FROM THE COURT TO THE FILER

- Legal firms are required to conduct accurate data entry into the system
- Courts to provide user guide, manuals for policy and technical issues, and help desk support
- Ongoing training for the legal firms: the challenge in reaching and getting their cooperation

IMPLEMENTING ONLINE COURTS IN MALAYSIA

CHALLENGES IN IMPLEMENTING ONLINE COURTS

INFRASTRUCTURE

- Lack of equipment and internet facilities on the part of stakeholders
- Costs implications
- Unable to participate due to non-readiness

CHANGE MANAGEMENT

- Court users and public face difficulties to adapt with changes in work flow
- Break in chain of knowledge transfer between employees

USERS' IT SKILLS

- Users require time to learn new skills
- Engagement, explanation and training sessions are held periodically

IMPLEMENTING ONLINE COURTS IN MALAYSIA

CHALLENGES IN IMPLEMENTING ONLINE COURTS

INCOMPLETE ONLINE CYCLE

- The e-Courts system does not run in full cycle
- There are modules that are still operating manually
- Not productive and cost ineffective for parties involved
- Increase waiting time for disposal
- e.g; mediation cases, execution cases.

SELF REPRESENTED LITIGANTS

- Electronic filing requires digital signing which is in accordance with the Digital Signature Act 1997
- Subscription fees is high
- Unable to participate in electronic filing & online case management
- Physical attendance in courts is still required

IMPLEMENTING ONLINE COURTS IN MALAYSIA

CHALLENGES IN IMPLEMENTING ONLINE COURTS

Users encountered difficulties during the transition period

MALAYSIA

No more 5am queues to file lawsuits



By 7.30am, the queue grew to a manageable level of about 50 people at the KL court complex, which is roughly equivalent to 100 queue numbers if each person takes two numbers. July 27, 2017. — Picture by Ida Lim

Follow us on [Instagram](#), subscribe to our [Telegram](#) channel and [browser alerts](#) for the latest news you need to know.

By **Ida Lim**
Sunday, 13 Aug 2017 9:36 AM MYT

KUALA LUMPUR, Aug 13 — Lawyers' staff no longer need to go to court here before dawn to beat the queue and to file documents as the judiciary claims that initial problems with a new e-filing system have been resolved.

Malay Mail Online was told that office clerks and despatch workers even had to be at the Kuala Lumpur court complex by 5am or 6am as recently as June and July, just to get the limited 200 queue numbers issued daily or risk having to return another day to file their documents.

When contacted, the judiciary's e-Kehakiman division said the "sudden increase" of users at the KL Court e-filing service bureau's counters during the transition period in June was due to "teething problems" faced by those who were trying to migrate from the E-Court system's first phase to the second phase.

Some of them had to do filing at the service bureaus then, it said.

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JUST IN



6 m ago
Five nabbed as RM6.6m worth of drugs seized in Tapah



11 m ago
Najib's lawyers threaten legal action against Malaysian Bar president for defamation



14 m ago
Law minister: Special task force identified 19 points from Tom Thomas' book that warrant

MALAYSIA / 2 h ago

Lawyers required to go digital by 2018



By 2018, all lawyers in Peninsular Malaysia must start using the e-filing system which allows them to file court documents online instead of doing it at the courts. — AFP pic

Follow us on [Instagram](#), subscribe to our [Telegram](#) channel and [browser alerts](#) for the latest news you need to know.

By **Ida Lim**
Friday, 11 Aug 2017 7:02 AM MYT

KUALA LUMPUR, Aug 11 — Lawyers practising in the peninsula have until the end of the year to file court documents online, even as only a quarter of them have registered for the e-filing system introduced six years ago.

"Service bureau would be made accessible for unrepresented litigant (public) only or as an option whenever the e-filing system is not accessible due to technical reasons. It has been 6 years since e-filing system was introduced on March 2011 and lawyers have more than enough time to prepare themselves for online filing," the e-Kehakiman division said in a recent email response to *Malay Mail Online*.

IMPLEMENTING ONLINECOURTS IN MALAYSIA

INITIATIVE TO OVERCOME THE CHALLENGES

IMPLEMENTING ONLINE COURTS IN MALAYSIA INITIATIVE TO OVERCOME THE CHALLENGES

NATIONAL DIGITAL IDENTITY

- One of the government's latest initiative
- To verify the identities of individuals on the internet
- Works as an alternative to enable public to participate in online courts

PRACTICE DIRECTIONS AND GUIDELINES

- Stipulate requirements and guidelines for parties in using online courts
- Standard procedures for all parties



MOVING FORWARD

TOWARDS GREATER DELIVERY OF JUSTICE

**“MODERN TECHNOLOGICAL ADVANCEMENTS SERVE PRIMARILY TO BOOST
ACCESS TO JUSTICE. DEVELOPING THE PROCESS IS THEREFORE
ABSOLUTELY NECESSARY.”**

***YAA TUN TENGKU MAIMUN BINTI TUAN MAT, CHIEF JUSTICE OF MALAYSIA
AT THE OPENING OF THE LEGAL YEAR 2020***



TOWARDS GREATER DELIVERY OF JUSTICE MOVING FORWARD



Online Hearing

The Malaysian Judiciary offers hearings for civil cases to be conducted online



AI Technology

With rapid development in technology, Artificial Intelligence should be embraced

TOWARDS GREATER DELIVERY OF JUSTICE MOVING FORWARD : ONLINE HEARING

(1) Without limiting section 15, the Court may, in the interest of justice, conduct the proceedings of any cause or matter, civil or criminal, through a **remote communication technology**.

(2) In the case of the High Court, the place in which the High Court is held to conduct the proceedings of any cause or matter, civil or criminal, through a remote communication technology **shall be deemed to be conducted within the local jurisdiction of such High Court.**

Section 15A, Courts Of Judicature
Act 1964 (Revised 1972)



TOWARDS GREATER DELIVERY OF JUSTICE MOVING FORWARD : ONLINE HEARING

(1) Without limiting section 101, the court may, in the interest of justice, conduct the proceedings of any cause or matter, civil or criminal, or hold any inquiry, **through a remote communication technology**.

(2) The place in which the court is held to conduct the proceedings of any cause or matter, civil or criminal, or hold any inquiry, through a remote communication technology **shall be deemed to be conducted within the local limits of jurisdiction** assigned to it under section 59 or 76, or, if no such local limits have been assigned, arising in any part of Peninsular Malaysia.

Section 101B, Subordinate Courts
Act 1948 (Revised - 1972)



TOWARDS GREATER DELIVERY OF JUSTICE MOVING FORWARD : ONLINE HEARING

KETUA HAKIM NEGARA
MAHKAMAH PERSEKUTUAN
MALAYSIA
PUTRAJAYA



CHIEF JUSTICE
FEDERAL COURT
MALAYSIA

KHN.0042 Jld 2
7 Januari 2021

YA Hakim-Hakim
Mahkamah Persekutuan

YA Hakim-Hakim
Mahkamah Rayuan

YA Hakim-Hakim/Pesuruhjaya Kehakiman
Mahkamah Tinggi
Seluruh Malaysia

Hakim Mahkamah Sesyen
Mahkamah Sesyen
Seluruh Malaysia

Majistret
Mahkamah Majistret
Seluruh Malaysia

Pegawai Khas/ Pegawai Penyelidik/ Timbalan Pendaftar/
Penolong Kanan Pendaftar
Mahkamah Persekutuan/Mahkamah Rayuan/
Mahkamah Tinggi/Mahkamah Rendah Seluruh Malaysia

ARAHAN AMALAN KETUA HAKIM NEGARA
BILANGAN 1 TAHUN 2021
PENGENDALIAN PROSIDING KES SIVIL MELALUI TEKNOLOGI
KOMUNIKASI JARAK JAUH BAGI MAHKAMAH DI SELURUH
MALAYSIA

Practice Direction No. 1 of 2021

- Court proceedings may be conducted via:
 - Remote communication technology;
 - Physical attendance of the parties; or
 - A hybrid method which combines the use of remote communication technology and also through physical means.
- Guidelines for procedure of conducting hearings by way of remote communication technology

TOWARDS GREATER DELIVERY OF JUSTICE

MOVING FORWARD : ONLINE HEARING

BEFORE PROCEEDINGS

1. Court to issue early notice to the Parties for CM and hearings

2. Case Management before trial:

- Documents: digital copies and written submissions
- Details of parties
- Time management
- Witness handling

3. Conducts of briefing for trial session (3 days before)

DURING PROCEEDINGS

1. Microphone is on mute except when necessary

2. Legal ethics and court decorum are observed

3. External recording of the session is strictly prohibited

AFTER PROCEEDINGS

Parties may apply to be supplied with the recording of the proceedings



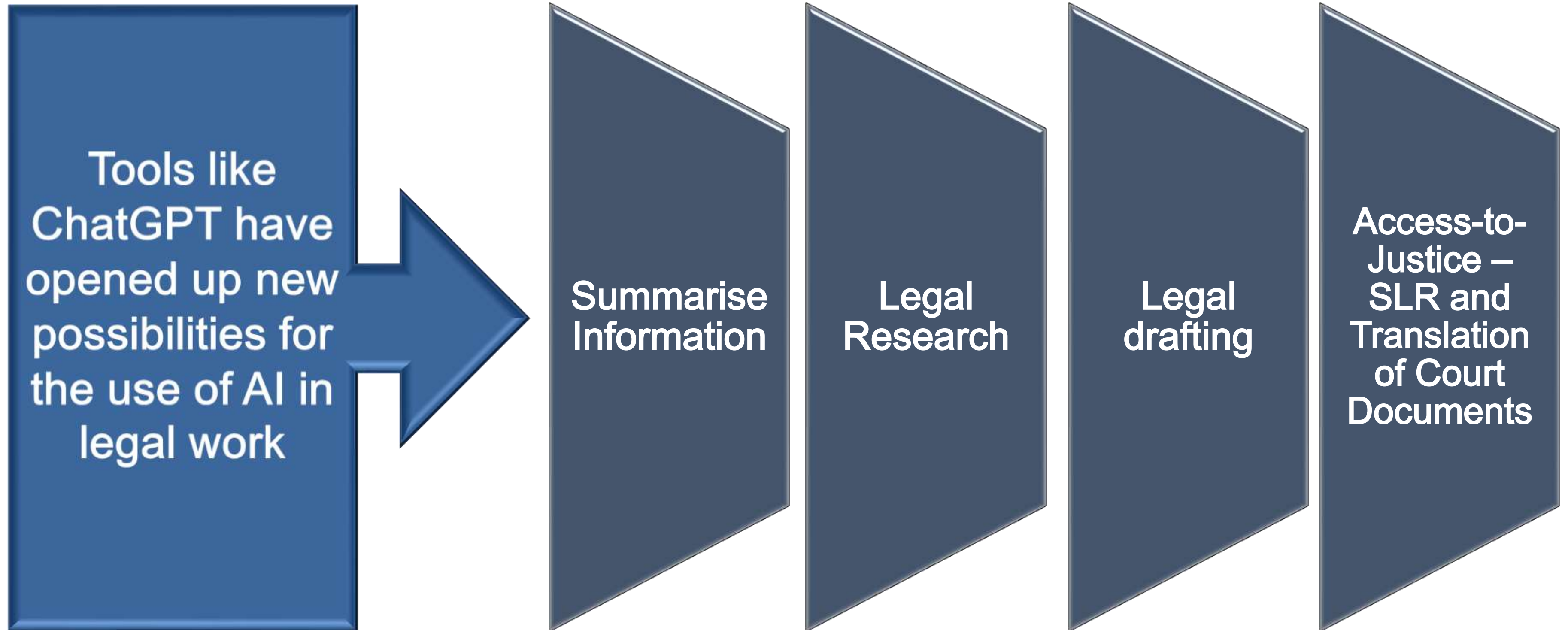
MOVING FORWARD : AI AND THE CHALLENGES

MOVING FORWARD : AI AND THE CHALLENGES

“In contemplating the second generation of online courts, it would be hard to ignore the recent upsurge of interest in artificial intelligence (AI) for lawyers and judges.”

- Richard Susskind : Online Courts and The Future of Justice (2019)

MOVING FORWARD : AI AND THE CHALLENGES



MOVING FORWARD : AI AND THE CHALLENGES



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Transactional | Technology | Legislation | Legal Ethics | Legal Industry

Another NY lawyer faces discipline after AI chatbot invented case citation

By Sara Merken

January 31, 2024 4:42 AM GMT+8 · Updated 5 months ago



The Thurgood Marshall courthouse is pictured in New York, New York, U.S., March 25, 2019. REUTERS/Carlo Allegri/Photo Library/Getty

Law Firms

JSL Law Offices P.C.

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Jan 30 (Reuters) - A New York lawyer is facing possible discipline for citing a non-existent case generated by artificial intelligence, marking AI's latest disruption for attorneys and courts learning to navigate the emerging technology.

The 2nd U.S. Circuit Court of Appeals in a Tuesday order referred lawyer Joe Lee to its attorney grievance panel after she used OpenAI's ChatGPT for research in a medical malpractice lawsuit and did not confirm that the case she cited was valid.

Forbes

FORBES > BUSINESS

BREAKING

Lawyer Used ChatGPT In Court— And Cited Fake Cases. A Judge Is Considering Sanctions

Molly Bohannon Forbes Staff

Molly Bohannon has been a Forbes news reporter since 2023.

Follow



Jun 8, 2023, 02:06pm EDT

Updated Jun 8, 2023, 03:42pm EDT

- TOPLINE** The lawyer for a man suing an airline in a routine personal injury suit used ChatGPT to prepare a filing, but the artificial intelligence bot delivered fake cases that the attorney then presented to the court, prompting a judge to weigh sanctions as the legal community grapples with one of the first cases of AI “hallucinations” making it to court.
-
-

**WHAT SHOULD BE THE
JUDICIARY'S APPROACH TO
AI?**

TOWARDS GREATER DELIVERY OF JUSTICE WHAT SHOULD BE THE JUDICIARY'S APPROACH TO AI?

THE STRAITS TIMES

SINGAPORE

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Recommended by Outbrain

Lawyers should learn AI but must be aware of its ethical risks: Chief Justice Menon



Chief Justice Menon reminded them that lawyers who use generative artificial intelligence (AI) must verify the accuracy of the information gathered from such tools.

Because while AI can serve as a supplement to their work, it must not be a substitute, as AI tools come with various ethical risks.

It was the first time since 2019 the mass call event to admit new lawyers was held in a fully physical format due to the pandemic.

TOWARDS GREATER DELIVERY OF JUSTICE

WHAT SHOULD BE THE JUDICIARY'S APPROACH TO AI?

Two US lawyers fined for submitting fake court citations from ChatGPT

Law firm also penalised after chatbot invented six legal cases that were then used in an aviation injury claim



The judge said one of the fake decisions had 'some traits that are superficially consistent with actual judicial decisions' but other portions contained 'gibberish' and were 'nonsensical'.
Photograph: Richard Drew/AP

A US judge has fined two lawyers and a law firm \$5,000 (£3,935) after fake citations generated by [ChatGPT](#) were submitted in a court filing.

A district judge in Manhattan ordered Steven Schwartz, Peter LoDuca and their law firm [Levidow, Levidow & Oberman](#) to pay the fine after fictitious

“Technological advances are commonplace and there is nothing inherently improper about using a reliable artificial intelligence tool for assistance,”


“But existing rules impose a gatekeeping role on attorneys to ensure the accuracy of their filings.” – Justice P Kevin Castel, District Judge, Manhattan

TOWARDS GREATER DELIVERY OF JUSTICE WHAT SHOULD BE THE JUDICIARY'S APPROACH TO AI?

NEWS REGIONAL* BUSINESS TIMES LIFE & TIMES SPORTS WORLD
NOT VIRAL CRIME & COURTS NATION GOVERNMENT / PUBLIC POLICY POLITICS

Don't rely entirely on AI tools, Court of Appeal president tells legal practitioners

By Nur Ain Mohamed Razli - September 20, 2023 @ 2:12pm



Guest of Honour
YAA TAN SRI DATUK AMAR ABANG ISKANDAR
BIN ABANG HASHIM
PRESIDENT OF THE COURT OF APPEAL MALAYSIA

AIAC STRAITS TIMES

The Court of Appeal president Tan Sri Abang Iskandar Abang Hashim delivers his keynote address during the Malaysia Legal Forum 2023 at the Asian International Arbitration Centre (AIAC) in Kuala Lumpur. - NSTP/EIZAIRI SHAMSUDIN

KUALA LUMPUR: Legal practitioners, especially young practitioners, are reminded not to rely on artificial intelligence (AI) based large language model-based chatbot such as ChatGPT for finding instant answers in preparing their legal brief.

The Court of Appeal president Tan Sri Abang Iskandar Abang Hashim said while it was very tempting to employ AI tools, lawyers must exercise caution and not rely on them entirely.

"Always fact-check and verify the correctness of your submissions," he said.

Abang Iskandar said this in his opening address at the Malaysia Legal Forum 2023 held at the Asian

TOWARDS GREATER DELIVERY OF JUSTICE AI AND THE COURTS – MOVING FORWARD



COURTS OF NEW ZEALAND | NGĀ KŌTI O AOTEAROA

GUIDELINES FOR USE OF GENERATIVE ARTIFICIAL INTELLIGENCE IN COURTS AND TRIBUNALS

Judges, Judicial Officers,
Tribunal Members and Judicial Support Staff

7 December 2023

These guidelines for the use of generative artificial intelligence (GenAI) chatbots (such as ChatGPT, Bing Chat or Google Bard) have been developed to assist judges, judicial officers, tribunal members and judicial support staff who may wish to use such tools in the course of their work.

Any use of GenAI chatbots or other generative AI tools by the judiciary and judicial staff must be consistent with the judiciary's overarching obligation to protect the integrity of the administration of justice and court/tribunal processes. The key risks inherent in GenAI chatbots, and some suggestions for mitigating them are set out below.

This guidance applies to all judges, judicial officers and members of the courts and tribunals listed on page 9, and to their support staff (including associates, personal assistants, clerks and legal research counsel). Examples of potential uses and a set of FAQs are included on pages 5-8.

COMMON TERMS



Artificial Intelligence (AI)

Guidance for Judicial Office Holders

12 December 2023

Independence, Impartiality, Integrity

AI GUIDELINES – KEY TAKE AWAYS

Principal	Explanation
Understand AI and its applications	<ul style="list-style-type: none">• AI does not provide answers from authoritative databases• Generates new text using complex algorithm based on prompts it receives and the data it is trained upon• Currently AI has limited access to information on local laws
Uphold confidentiality and privacy	<ul style="list-style-type: none">• Do not enter confidential/private or legally privileged into AI Chatbot• Disable chat history in AI Chatbots• Unintentional disclosure should be disclosed to your superior

AI GUIDELINES – KEY TAKE AWAYS

Principal	Explanation
Ensure accountability and accuracy	<ul style="list-style-type: none">• The accuracy of any information that has been provided by an AI tool must be checked before it is used or relied upon
Be aware of bias	<ul style="list-style-type: none">• AI tools based on LLMs generate responses based on the dataset it is trained upon (from the internet)
Maintain security	<ul style="list-style-type: none">• Use work devices and emails• Paid subscription of AI chatbot is more secure• Any security breach should be disclosed to your superior
Take Responsibility	<ul style="list-style-type: none">• Disclose the use of AI tools

TOWARDS GREATER DELIVERY OF JUSTICE

AI AND THE COURTS – MOVING FORWARD

Malaysia coming up with AI governance and code of ethics

By [S. Jeeva Sankar](#) January 2, 2024 @ 3:17pm



Malaysia is coming up with a set of artificial intelligence (AI) governance and code of ethics on the back of increased interest in the AI businesses expanding their reach and accessing new markets.

KUALA LUMPUR: Malaysia is coming up with a set of artificial intelligence (AI) governance and code of ethics on the back of increased interest in the AI businesses expanding their reach and accessing new markets.

The initiative is expected to be ready this year, according to industry officials.

A notable example of heightened interest here is the collaboration between YTL Power International Sdn and US-based Nvidia Corp to develop AI infrastructure and introduce the fastest supercomputers to Malaysia by mid-2024.

The announcement was made during a meeting between Nvidia chief executive officer Jensen Huang and Prime Minister Datuk Seri Anwar Ibrahim.

MORE NEWS

- Malaysia targets higher R&D investments to be on par with developed countries
- Mosti to launch single window initiative to strengthen Malaysia's startup ecosystem
- Bursa Malaysia hit by market jitters
- HLB research says YTL Corp's stock is undervalued, fair value is RM3.22

In the same month, the government and global tech giant Google had teamed up to boost opportunities

AI ethics and governance guidelines nearing completion - MOSTI

By [Retnema](#) March 8, 2024 @ 2:26pm



The development of the artificial intelligence (AI) code of ethics and governance guidelines has now reached 90 per cent, according to the Ministry of Science, Technology and Innovation (MOSTI). - REUTERS PIC (for illustration purposes only)

KUALA LUMPUR: The development of the artificial intelligence (AI) code of ethics and governance guidelines has now reached 90 per cent, according to the Ministry of Science, Technology and Innovation (MOSTI).

It said the document is scheduled to be presented to the Cabinet this month before its official launch in April.

"These guidelines are developed specifically for three main categories, namely users and the public, policymakers and providers or developers of AI-based technology."

"In general, it outlines seven principles of responsible AI that can be applied to all three main categories. Compliance with these guidelines can ensure ethical and safe use of AI," it said in a written reply.



CONCLUSION

ARE WE READY FOR ONLINE COURTS?

CONCLUSION

ARE WE READY FOR ONLINE COURTS?

1

- The Malaysian courts are ready with online courts

2

- However, there are rooms for improvement and enhancement for a better delivery of justice

3

- The Malaysian Courts will be ready to overcome the issues and challenges





Q & A



THANK YOU

**PREPARED BY
OFFICE OF THE CHIEF REGISTRAR FEDERAL COURT OF MALAYSIA**